



## Code of Conduct

### You can expect from us:

- Fun classes to be taught in a safe, secure environment and to the highest standard.
- To challenge and push your limits but not to push you beyond these.
- The teacher to be on time.
- The class to finish on time. (Should the class have to start late due to external factors we will try our best to run the class late in order to allow the correct time allocated for the class)
- The teacher to be qualified, insured, first aid trained and to have received child protection training.
- The teacher to have selected suitable and age appropriate music.
- To treat you or your child/children with respect.
- Not to act or speak in an abusive or aggressive manner.

### What we expect from you:

- To arrive on time ready to start the class.
- To wear suitable and appropriate clothing that you can move comfortably in.
- To bring water.
- To have paid for the classes in full before week 2.
- To advise the teacher of any injuries or illness you may have prior to the start of the class (if different to your booking form)
- You are required to arrange collection of your child at the finish time of any XLR8 Dance & Fitness class/club/camp/workshop and to let the teacher know at the start of the event if the child will be collected by someone else. This is for the safety of the Child. Failure to let the teacher know will result in you being called to authorise collection by that person.
- If you are going to be late to collect your child you must call or text XLR8 Dance & Fitness to inform us as soon as possible. Should we incur costs or charges due to the late collection of a child, the cost will be passed onto the customer.
- To treat the teacher and any other participants with respect.
- Not to act or speak in an abusive or aggressive manner.